

**DAYTONA** 

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DIFFERENCE  
IS DISTINCT**

**Daytona Tamworth is recruiting for a:**

## **FRONT OF HOUSE MANAGER**

**LOCATION:** Daytona Tamworth, B78 1AR

**HOURS:** Full-time/Flexible – Applicants **MUST** be available to work evenings and weekends.

**SALARY:** Competitive

We are seeking a **professional, confident, and reliable** Front of House Manager to lead our dynamic and fast-paced Front of House team at **Daytona Tamworth**. This role requires an **energetic, enthusiastic, and ambitious** individual who is passionate about delivering exceptional customer experiences.

### **KEY RESPONSIBILITIES:**

- Oversee the smooth and efficient operation of the Reception and Front of House (FOH) areas.
- Lead, manage, and manage rota for the Front of House team, ensuring adequate staffing levels.
- Deliver **first-class customer service**, setting high standards for the FOH team.
- Train and induct new and existing staff, developing tailored training programmes to meet business needs.
- Set targets and actively monitor the team's sales performance in line with company objectives.
- Maintain the **presentation and cleanliness** of all Front of House facilities to an exceptional standard.

### **ABOUT YOU:**

- **Customer-Focused:** Background in a customer-facing role (hospitality preferred), with a proven track record of raising service standards.
- **Leadership Skills:** Ability to recruit, train, manage, and motivate a team while ensuring ongoing development and succession planning.
- **Communication:** Excellent written and verbal communication skills with a professional and approachable manner.
- **Sales-Driven:** Capable of setting, monitoring, and driving sales targets within the FOH team.

- **Organised & Adaptable:** Strong organisational skills, with the ability to devise and implement procedures while working flexibly in a **7-day operational** business.
- **Tech-Savvy:** Proficient in Microsoft Word and Excel, and able to learn Salesforce/ Clubspeed.
- **Charismatic Leader:** A proactive and engaging individual who leads by example.

#### **WHAT WE OFFER:**

- Competitive salary
- Full training on our products and services
- Opportunities for career development and growth

#### **HOW TO APPLY:**

If you're ready to take on this exciting role, we want to hear from you!

Please send your **CV** and **covering letter**, including your salary expectations, to **careers@daytona.co.uk** (Quote job reference: **FOHMTM25**)

A full job description is available upon request.

We look forward to welcoming you to the Daytona Tamworth team!